## Responses to Comments in FPA Member Survey

Comment	Response
Communications	
Resume previous listserv	The listservs are in place for all the Regions to communicate to members. At this time, we are staying with the GlueUp All FPA Members Community. If there are specific topics that members would like to have a listserv for, please reach out to <a href="Deborah">Deborah</a> . If you need to check on whether you are a member or not of an online community or listserv, please email with <a href="Kim">Kim</a> .
Increase online communication with members	The All FPA Member GlueUp online community is where Central Office and members post communications to the entirety of the membership. Central Office posts information of interest to members on this site including upcoming CE opportunities, updates on Member Benefits, calls for advocacy action, news articles, and other activities of interest (elections, awards, etc.). Members are encouraged to post information of interest, to ask questions, and engage in discussion. Each Region also has its own listsery so members of the Region may communicate.
Edit emails connected with listserv	At the bottom of the listserv email you receive, there is an option to request a summary (digest) email rather than receive when an email is posted. You also can search by topic (index). If you need assistance, please contact Kim.
More materials that relate to conservative members of FPA	Members are welcome to share materials on the All FPA Member online community. If there are specific CE topics, please let <a href="Deborah">Deborah</a> know and she will share with the CE Committee. Please remember that most CEs are offered by FPA Regions. Central Office plays a supportive role in this process.
Continuing Education	
More CE opportunities	The majority of CEs are offered by Regions or

	Committees. Over the past year, FPA has offered 22 separate CE courses (excluding the FPA Annual Convention) to its membership. Central Office does offer a limited number of CEs (including the FPA Convention) but doesn't have the capacity to offer a large number of courses. Most recently courses on PSYPACT and Telehealth (to facilitate meeting the annual requirement for PSYPACT) were offered by Central Office. One of the reasons we are able to offer free CEs is because of the efforts of FPA members. Any member can propose to offer a CE course. CE opportunities are listed on the calendar at the bottom of the home page of the FPA website, in the Events section of the website, and are posted multiple times on the All FPA Member Community.
CE not during the work week	Our most recent polling shows that the majority of FPA members want Friday as the day for offering CEs. One option we could pursue is offering to show a recorded webinar at no charge to members via Zoom on a Saturday. If this is something you are interested in, please contact Deborah.
Online webinars that are accessible year round	FPA offers a number of on-demand CEs. Now that the 2024 licensing cycle is over, Central Office is in the process of adding new webinars to the offerings. A number of new offerings should be available by the end of July.
Free On-Demand CE	FPA offers a number of on-demand CEs. FPA Members can purchase these at a reduced rate. We will explore offering for free in 2025. It is a budgetary issue- and these CE are labor intensive.
In-Person FPA convention	According to the recent FPA Member Survey, 41% of members still want the convention offered virtually, 35% would like it in person, and an additional 10% will attend regardless of format. Offering the convention in a hybrid format (both online and in person) is expensive. We would need to raise the cost of attending the convention in order to offer it in a hybrid format.

Annual conference for CE	At this time, FPA will continue to hold its convention every other year. In the off year, Leadership Training is provided.
Organized peer consultation groups	Currently the Bay Region is offering this to its Region members. Other peer consultation groups are welcomed but must be organized by members. Central Office is happy to share the CE proposal that the Bay Region submitted and was approved to help facilitate submission by others. The Region listservs or All FPA Member Community could be used to identify specific interests.
More virtual CE	Almost all of the CEs that FPA offers are held virtually. We are now sending out an email to all FPA members at the beginning of the month that provides a list of upcoming CEs. Also, you can find CE offerings on the Events page of the FPA website.
Suggestions for future CE	These suggestions have been tabulated and will be shared with the CE Committee and Region Chairs for consideration. You can view them in the Survey Results document.
GlueUp	Check out this helpful guide on How to Use My Glue.
I can't find posts in the online community that I want to look at later	You can SAVE posts on GlueUp! Click on the three dots in the upper right of the post and click SAVE. You can then find them by clicking your photo (or where the photo should be) in the upper right corner. Then hit settings- and they will be under the Saved Posts.
Attached documents in the online community are too small to read	Either click on the "eye" in the lower right of the document or download it for better viewing
I want to change what I receive via email regarding posts in the online community	You can update your settings by clicking your photo (or where the photo should be) in the upper right corner of MyGlue. Then hit settings- and you can make the change by updating the notification settings.
Notifications of posts doesn't include a description of what it says	This was the case when we first started with GlueUp. Now it provides the beginning of the text written in the post. Those who post should be sure to use a descriptor that helps

	the reader
GlueUp doesn't have search function for finding posts	We have brought this to the attention of GlueUp and will continue to advocate for its addition
I don't want to have to log in to look at posts	Once you sign in to the GlueUp app, you stay logged in until it is time to change your password. If you see an email with a post that interests you, you can go directly to the app to view. You can delete any posts you don't want. If you wish to save a post, you need to do it from the website because it stores it in your account.
Member Benefits	
Discount with The Trust	Visit The Trust's <u>FPA landing page</u> and see how you can save 15%.
Assistance with insurance Issues	For insurance issues that are concerning to a number of members, FPA can reach out to the insurance provider to let them know of challenges facing FPA members. Please bring these to the attention of the DPA, <u>Dr. Carolyn Stimel</u> .
Specialized certification programs	Specialized certification courses are typically offered by educational institutions. FPA does not have the internal capacity to offer this type of programming.
Referral service marketed on Google	One of the benefits of belonging to FPA is the opportunity to post or respond to referral requests. Moving it outside of FPA would open this up to non-members.
Increased marketing of benefits	We have a page on the website dedicated to this and will continue to promote via email, the Florida Psychologist, and the All FPA Member Community.
Hold member forums	FPA held a virtual member forum on the reorganization and less than a dozen people attended. The same was true for the 2023 Annual Meeting. Most recently a Save the Date was issued for the 2024 Annual Meeting which will be held on October 21, 2024. We will continue to promote the Annual Meeting via the Florida Psychologist, Email Blasts, and the All FPA Member Community. It also is

	listed on the EDA Momber Calandar
	listed on the <u>FPA Member Calendar</u> .
Collectively bargain with insurance companies for panel membership and improved reimbursement rates	Antitrust law governs competition in the marketplace. Economic competitors, including psychologists, cannot get together and agree on the prices they will charge. Thus, FPA is prohibited by law from engaging in these efforts. However, members can post about their concerns with a particular insurance company in the All FPA Member Community and urge other members to reach out with similar concerns to the insurance company's provider representative. APA has an Insurance Reimbursement and Managed Care Reimbursement Toolkit that can be of assistance with this.
More groups that center on members communicating with each other about a topic	Members are welcome to propose Special Interest Groups. Bring your ideas to the FPA President, Dr. Gary Howell. Central Office can help with getting the word out and setting up a means for communication.
More member discounts	FPA currently offers its members the following discounts: UserWay (website accessibility) 15%, Compliancy Group (HIPAA Compliance) 15%, IC Systems (Collection Services) 20%, Office Depot Discount Program, Quantus Solutions (Credit Card Processing) 1% transaction fee, SimplePractice (Practice Management Software) 1st 2 months free, Therapysites (Website for MH Professionals) 1 month free. If you have additional suggestions, please reach out to Deborah.
Better use of referral system	Members post referrals on both the Region listservs and the All FPA Member Community. We highly encourage members to stay up to date on these platforms to increase referral participation.
Using telehealth	FPA has offered webinars and will be offering another in September. Several are currently offered as part of our on-demand options and the upcoming webinar will be as well.
Provide Testing Resources	These are copyrighted materials that are sold by the manufacturers. Also FPA is not in the
	position to vet users of the testing resources.

Information about PSYPACT	Please see our on-demand offerings as the webinar from last summer was recorded. Also visit the PSYPACT website for the most current information.
Free access to a psychology research platform and tests/book discounts with publishers.	To our knowledge, all of those platforms are commercial companies that will only provide resources to a specific user.
Public Policy and Advocacy	
Social-Political Stances of FPA	FPA has not been engaged in any legislative efforts other than its legislative priorities. Most recently that was PSYPACT, RXP, reducing the private insurance lookback period, and modifications to the Baker Act. FPA does not submit testimony or weigh in on social issues before the legislature. This is why the legislature and the Governor passed PSYPACT (2023) and modifications to the Baker Act (2024). RxP has been making significant progress. FPA obtained the support of the Senate President in 2024. FPA has the support of House leadership and the Governor's office. The reason RxP didn't make headway in 2024 was because of ONE committee chair who decided unexpectedly to not hear ANY scope of practice legislation after a contentious hearing on an issue unrelated to psychology. FPA members who attend lobby day are completely focused on the FPA legislative agenda and have built strong relationships with both parties. FPA also has gained the support for RxP from organizations on both sides of the political spectrum, including Americans for Prosperity and Florida Voices for Health. FPA has strong support from legislators on both sides of the aisle- just look at its 2023 Legislative Award Winners: Rep. Traci Koster (R), Rep. Christine Hunshofsky (D), and Sen. Gayle Harrell (R). The Psychologists of FL PAC donated over \$40,000 in 2023 to nine Republicans and five Democrats.  FPA has a Social Justice Committee that hears concerns from members and follows a documented process for publishing position statements including approval by the Board of Directors. The Board also decides how the

	statement may be used.Members are encouraged to reach out to Dr. Gary Howell with questions or concerns.
Inadequate efforts to protect our psych and neuropsych assessments in terms of our turf	FPA can undertake efforts to protect psychologists' "turf" through legislative and administrative rules efforts. The test companies have criteria for who can administer assessments. There are some instruments that allow a MA-level clinician with required experience to administer the tests. If there is a specific concern, please reach out to <u>Dr. Carolyn Stimel</u> .
More communication regarding legislative issues	The legislative agenda for the year and outcomes are posted on the Advocacy page of the FPA website. The agenda is determined by the members of the LAPPB who are responsible for soliciting input from the members of their respective Regions. News on what is happening is posted in the All FPA Member Community, in Email Blasts, and articles in the Florida Psychologist. Emails are sent out at critical times calling on members to take action. FPA Members are welcome to contact Deborah regarding legislative efforts.
Medicare updates	Dr. Stimel provides Medicare updates in her quarterly E-Blast and in the All FPA Member Community. Past issues of E-Blasts can be found <a href="https://example.com/here">here</a> . You can reach out to her via <a href="https://email.com/email.com/email.com/email.com/here">email.com/here</a> . You can reach out to her via

	All FPA Member Community and sent out via email.
Helping us make long range career plans given the rapidly changing environment for the business of psychology and psychotherapy.	Please reach out to <u>Dr. Michael Spellman</u> , FPA's business consultant to schedule a consultation.
Increase membership	Central Office continues to reach out to newly licensed psychologists, out-of-state registered psychologists (telehealth), and licensed psychologists with information on the benefits of membership and CE opportunities. The FPA Membership Committee continues to try different approaches to gaining members. The new Regions will be a critical component in bringing in new members and we encourage local networking events to invite non-member peers. It is peer to peer relationships that yield interest in joining FPA. Unfortunately, there is little legislative interest in mandating professional association membership (as is in place for attorneys and chiropractors).
Wish to join group but day/time doesn't work	We encourage you to reach out to the <a href="Chair/Facilitator">Chair/Facilitator</a> to see if the meeting time can be changed.
Better recruiting of volunteers	Now that the new Region Chairs are in place, please expect more engagement and events locally. Central Office will add a section to its E-Blasts/Florida Psychologist e-magazine recruiting volunteers for specific state-wide committees. Descriptions of all FPA Committees and the chairs can be found on the FPA Website. We encourage you to reach out to the Chair if you are interested in participating.
Increase brand awareness about psychologists	Now that PsycHealth Florida has been established as a public facing non-profit, this type of activity would fall to this organization. Please contact the Chair of the Board, David Romano at <a href="mailto:djromano@barry.edu">djromano@barry.edu</a> .